

REOCRETE PTY LTD ABN 95 070 462 308
TERMS & CONDITIONS FOR CONCRETE PUMP

- a) It is your responsibility to view the jobsite prior to the scheduled job to ensure you have the correct pump setup to complete the job.
- b) If you arrive on the day and realise you are unable to complete the job, you must call Reocrete with a minimum of 90 mins notice. You may be charged as the job will need to be re-scheduled & may incur a cancellation fee if booked in a premium timeslot.
- c) If you are running late, you must notify Reocrete & the client 90 mins prior to the confirmed job time. If you call and the job has already been batched and/or the order is on its way, you may incur additional charges.
- d) If you request the job to be put on a call, your scheduled job time may be pushed back when confirming depending on truck availability.
- e) Reocrete will not accept the following: Concrete Pumps cannot call plus loads, request time changes, mix changes, quantity change etc. all of these must be changed by the client/concreter.
- f) Invoices must be sent one week after the completed job date to accounts@reocrete.com.au
DO NOT send the invoice to the client unless told otherwise.